

NEW CSCU ONLINE / CSCU MOBILE FIRST-TIME LOGIN FOR ALL MEMBERS

OVERVIEW -

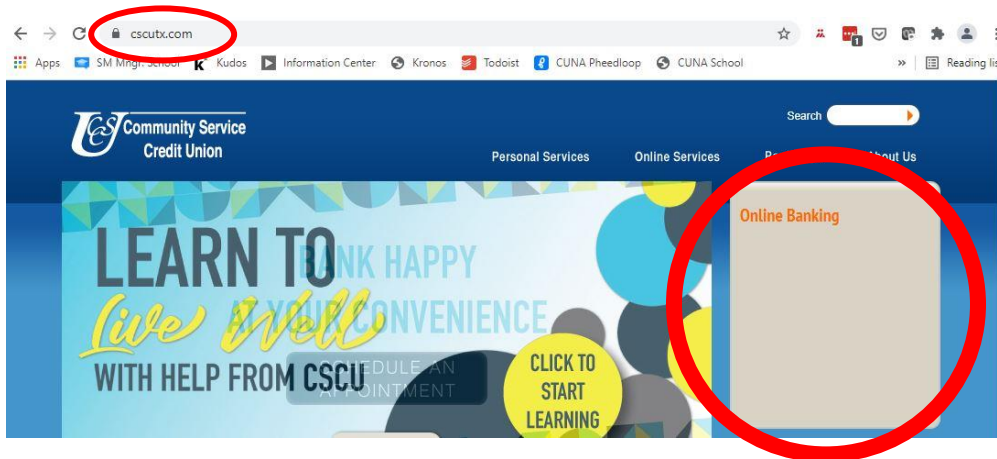
All members will login to VBN (CSCU Online / CSCU Mobile) with their CURRENT LOGIN ID before creating their new Logon ID.

STEP 1

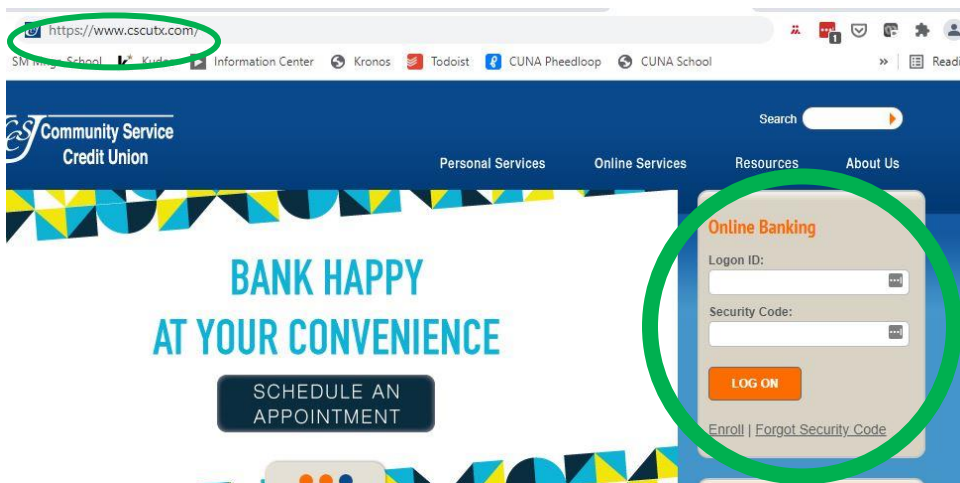
Visit www.cscutx.com.

*If the login portal is missing, as pictured in the image below, please be sure your URL includes the 'www.' Directly before the website url. See below:

Incorrect – circled in red:



Correct – circled in green:



Steps continue onto next page...

STEP 1, continued

- Enter your member ID
 - Login ID's must be 6 characters. If a member's ID # is not 6 characters long, they will need to add leading 0's
example: 180 will be 000180
- DO NOT USE your current password
 - Use this personalized code: Initial Security Codes will be set to **securityXXXX** where XXXX is the last 4 digits of the primary member's social security number
example: security1236

If successfully logged in, you will need to choose a new Logon ID in Step 2

If you receive an error at this point, verify that your member ID# and initial security code are correct and try again.
**If you still receive an error after trying again, please jump to the last page for contact assistance.*

STEP 2

A NEW Logon ID can not be the member number. If it is set as the member number, it will either lock the member out of their account OR prompt them to create a new logon ID when they sign in again.

Update Logon ID

Your logon id must be updated before continuing.

New Logon ID:

Confirm New Logon ID:

CONTINUE [cancel](#)

Logon ID can be between 6 and 50 characters in length. Letters and numbers are allowed as well as these special characters: _-!@\$*()=+[]{}|. Spaces are not allowed in a logon id.

- Logon ID must be between 6 and 50 characters in length.
- Spaces are not allowed in a Logon ID
- Letters and numbers are allowed as well as the following special characters:
 - _-!@\$*()=+[]{}|

Once you choose a new Logon ID, you will need to choose a new Security Code / Password next.

If you receive an error at this point, verify that your new Logon ID meets the character requirements and try again.
**If you still receive an error after trying again, please jump to the last page for contact assistance.*

Steps continue onto next page...

STEP 3

All members will login with a new Security Code (aka password).

Change Security Code

You must change your security code before continuing to online banking.

Current Security Code :

New Security Code:

Confirm New Security Code:

[cancel](#)

Logon ID can be between 6 and 50 characters in length. Letters and numbers are allowed, as well as these special characters: !@#\$\$%^&*. Do not select a Security Code you have used in the past. The Security Code is case sensitive.

- Members will need to choose a new Security Code
- Security Code must be 9 to 16 characters long and contain:
 - An upper case letter
 - A lower case letter
 - At least 2 numbers
 - One of these special characters: ! @ # \$ % ^ & *

If you receive an error at this point, verify that your new Logon ID meets the character requirements and try again.
**If you still receive an error after trying again, please jump to the last page for contact assistance.*

STEP 4

All members will choose new Security Questions.

Select Security Questions

Select and answer the following questions that are easy for you to remember and hard for others to guess. Answers can be from 4 to 32 characters long and can use numbers, letters and special characters.

Question 1:

Please select... ▼

Answer:

Question 2:

Please select... ▼

Answer:

Question 3:

Please select... ▼

Answer:


CONTINUE

[cancel](#)

STEP 5

All members will accept the Terms and Conditions.

Accept Terms and Conditions

 [Print Terms And Conditions](#)

There are no disclosures at this time.
There are no disclosures at this time.

I have read and accept the terms and conditions.

CONTINUE

[cancel](#)

STEP 6

All members will input a mobile number. This number does not have to be a number CSCU currently has on file.

Add Profile Information

This profile information is used for security alerts and identity verification.

Mobile Phone:

[cancel](#)

Enjoy your new online banking platform! Check out your accounts, set up alerts, schedule transfers and more.

SUPPORT

Call 936-295-3980 anytime.

Text us at 936-207-2996 for fastest help during business hours.